

BMC HELIX IT OPERATIONS MANAGEMENT

BMC Helix IT Operations Management: Education Individual Subscription – Instructor-Led



Subscription Code: ASSR-IND-SUBS-ITOM-ILT

Modality

- Web-based Training (WBT)
- Instructor-Led Trainings (ILT)
- Assisted-Self Paced (ASP)
- Certified Associate Online Exam
- Certified Professional Online Exam

Target Audience

- Administrators
- Consultants
- Operators

Subscription Overview

BMC Helix IT Operations Management enables IT departments to monitor the performance and availability of the infrastructure and applications that comprise their services, monitor events coming from the infrastructure devices, and monitor transactions from the applications that enable the services they deliver.

This subscription provides a deep dive into the components and features of BMC Helix Operations Management, BMC Helix Service Monitoring/AIOps, BMC Helix Log Analytics, BMC Helix Continuous Optimization, and BMC Helix Discovery. The subscription also includes courses on migration and on-prem deployment. Additionally, the subscription also includes courses on TrueSight Server Automation and TrueSight Orchestration. Using examples, demonstrations, and scenarios, the content of the online education subscription provides an overview of features and capabilities of BMC Helix IT Operations Management and how to leverage them and details the use of these solutions to identify and remediate system vulnerabilities.

Note: This content is part of an annual subscription and is regularly updated and changed, without notice, based on product updates, improvements, and additions. During the duration of the subscription, users will have access to the latest content without incurring additional fees or being subject to additional registrations.

Learning Objectives

BMC Helix Service Monitoring/AIOps

- Understand the features and benefits of BMC Helix Service Monitoring
- Walkthrough of the BMC Helix Service Monitoring Console
- Identify the key performance indicators of BMC Helix Service Monitoring
- Monitor and investigate situations in BMC Helix Service Monitoring
- Analyze the service health and perform causal analysis
- Create service blueprints in BMC Helix Service Monitoring
- Create service models using blueprints
- Monitoring services by using BMC Helix Dashboards
- Access the BMC Helix Intelligent Integration product console and integrate third-party tools

BMC Helix Operations Management

- Provide an overview and navigate through the BMC Helix Portal.
- Introduce BMC Helix Operations Management and list its features and benefits.
- Understand user identities and user access.
- Configure device monitoring in BMC Helix Operations Management.
- Monitor and analyze events in BMC Helix Operations Management.
- Define data collection.
- Configure, view, and filter deployment packages.

- Perform the various event operations.
- Describe policies and their types.
- Explain Event and Blackout Policies.
- Create alarm policies in BMC Helix Operations Management.
- Create monitor policies in BMC Helix Operations Management.
- Aggregate events using correlation policy in BMC Helix Operations Management.
- Create a basic enrichment event policy in BMC Helix Operations Management.
- Create a notification policy and filter unwanted events in BMC Helix Operations Management.
- Detect anomalies and create multivariate policies in BMC Helix Operations Management.
- Understand the key terminologies and concepts of the Neteo platform.
- Explore device details, incident states, alarms, thresholds, and anomalies using Neteo.
- Create dashboards, onboard devices, create templates, and utilize virtualization and configuration monitoring in Neteo platform.
- Understand functionalities of Retrace and also explore APM, transaction tracing, server, application and custom metrics monitoring, application performance, logging with Retrace, and error management.

BMC Helix Operations Management Migration

- Create refinement policies and migrate event policies across environments.
- Provide an overview of the TSOM to BHOM migration.
- Understand the usage of the BHOM Policy Migrator tool.
- Migrate monitoring and alarm policies.
- Understand the PCM to Policy Converter tool.
- Understand the BHOM PATROL Agent Migrator tool.
- Migrate TSOM PATROL Agents to the BHOM tenant.
- Understand the Event Migration Utility tool.

BMC Helix On-Premises IT Operations Management Container Deployment

- Understand the process of BMC Helix IT Operations Management On-premises deployment
- Understand the deployment architecture
- List the planning and preparing tasks for on-premises deployment
- Set the BMC Discovery Appliance and download container images
- Set up Harbor registry
- List the importance and use of reference architecture
- Install and use the Health Check Tool
- Perform the BMC Helix IT Operations Management On-Premises deployment steps
- Identify and resolve common troubleshooting pre-deployment, deployment and post-deployment issues

BMC Helix Log Analytics

- Introduce BMC Helix Log Analytics and generate events.
- Create an alert policy and detect anomalies in BMC Helix Log Analytics.
- Create an enrichment policy and field extraction policy in BMC Helix Log Analytics.
- Archive and restore logs in BMC Helix Log Analytics.
- Create a collection policy to collect logs in BMC Helix Log Analytics.

BMC Helix Dashboards

- Introduce BMC Helix Dashboards.
- Create visualizations and add them to a dashboard.
- Perform basic operations on the BMC Helix Dashboard.

BMC Discovery

- Describe the working of BMC Discovery
- Review the layout and utilities in the user interface of BMC Discovery
- Access available dashboards and configure dashboards in BMC Discovery
- Describe a taxonomy and view standard patterns from the UI
- Run a basic discovery scan and interpret the results
- Explain different Discovery access types
- Configure credentials for scans in BMC Discovery
- Describe storage discovery in BMC Discovery
- Describe patterns
- Explain the concept of first scan, second scan, and optimization in a discovery run
- Describe clustering and cluster management in BMC Discovery

- Explain the Start Anywhere Application Modeling (SAAM) functionality
- Explain software and infrastructure visualization

BMC Helix Continuous Optimization

- Use the BMC Helix Continuous Optimization Console
- Understand domains and entities
- Understand metrics and indicators
- Manage time and entity filters
- Use tags and bookmarks
- Analyze business services view
- Collect data using out-of-the-box ETLs
- Create custom dashboards and service risk dashboard
- Perform migration simulation and evaluate the simulation results
- Create and manage capacity pools

BMC Helix Continuous Optimization Migration

- Understand the process of migrating from TrueSight Capacity Optimization to BMC Helix Continuous Optimization
- List the planning activities required for the migration
- Explain the process for installing the Remote ETL Engine
- Download and Run the Migration Toolkit
- Validate data and perform post-migration tasks

TrueSight Server Automation

- Familiarizing yourself with TrueSight Server Automation
- Explain the TrueSight Server Automation Client Tier, Middle Tier, and Server Tier Architecture and Components
- Explain the views, perspectives, and elements of the TrueSight Server Automation Console application window
- Installing, configuring, administering and troubleshooting TrueSight Server Automation
- Create and execute TSSA Jobs
- Describe the usefulness of the Health and Value Dashboards
- Describe and create a file deployment job
- Define patch management and the patching process
- Learn about basic compliance using audit and snapshot jobs.
- Learn how to manage server objects.
- Describe how TSSA approaches security.
- Use TrueSight Server Automation to set up and perform Application Release Management.
- Identify the methods to apply scripts in TSSA.
- Identify Administration tasks in Live Reporting.
- Use the Unified Agent Installer Utility.
- Define TSSA Agents and the Smart Hub and describe their use.

TrueSight Orchestration

- Describe the IT Process Automation
- Describe the purpose, functions, and benefits of TrueSight Orchestration
- Describe the Architecture of TrueSight Orchestration
- Recognize the components of TrueSight Orchestration
- Explain the Operator Control Panel
- Execute Workflows from the Operator Control Panel
- Install, configure, and administer TrueSight Orchestration and its components
- Explain features and functionalities of TrueSight Orchestration
- Use TrueSight Orchestration effectively to increase business efficiency

Virtual Lab

- Contact the Training Coordinator for BMC Training in your organization or education@bmc.com for assistance

Offerings

| Course Name | Duration (Minutes/Hours/Days) | Delivery Method (WBT, ILT, ASP, SPT, Exam) |
|---|----------------------------------|---|
| BMC Helix IT Operations Management | | |
| BMC Helix Service Monitoring/AIOps | | |
| BMC Helix Service Monitoring 24.x: Fundamentals Using | 8 Hours | ILT |
| BMC Helix Service Monitoring: Overview (WBT) | 25 mins | WBT |
| BMC Helix Service Monitoring: Fundamentals Navigating the Console (WBT) | 40 mins | WBT |
| BMC Helix Service Monitoring: Fundamentals Key Concepts (WBT) | 30 mins | WBT |
| BMC Helix Service Monitoring: Fundamentals Monitoring Key Performance Indicators (WBT) | 20 min | WBT |
| BMC Helix Service Monitoring: Fundamentals Monitoring Service Health and Performing Causal Analysis (WBT) | 50 mins | WBT |
| BMC Helix Service Monitoring: Fundamentals Monitoring Situations (WBT) | 40 mins | WBT |
| BMC Helix Service Monitoring: Fundamentals Configuring Situations (WBT) | 25 mins | WBT |
| BMC Helix Service Monitoring: Fundamentals Service Blueprints Overview (WBT) | 20 min | WBT |
| BMC Helix Service Monitoring 24.x: Fundamentals Creating Service Models Using Blueprints (WBT) | 40 mins | WBT |
| BMC Helix Service Monitoring 24.x: Fundamentals Using Dashboards (WBT) | 35 mins | WBT |
| BMC Helix Service Monitoring 24.x: Fundamentals Using Intelligent Integration (WBT) | 40 mins | WBT |
| BMC Helix Service Monitoring 24.x: Fundamentals Using (WBT) | 2.4 Hours | WBT |
| BMC Certified Associate: Helix Service Monitoring Online Exam | 2 Hours | Exam - CERT |
| BMC Certified Associate: Helix Service Monitoring 24.x for Operators Online Exam | 2 Hours | Exam - CERT |

| Course Name | Duration (Minutes/Hours/Days) | Delivery Method (WBT, ILT, ASP, SPT, Exam) |
|---|----------------------------------|---|
| BMC Helix Operations Management | | |
| BMC Helix Operations Management 23.x: Fundamentals Operating | 8 Hours | ILT |
| BMC Helix Operations Management 23.x: Fundamentals Administering | 16 Hours | ILT |
| BMC Helix Operations Management 23.x: Fundamentals Designing Dashboards | 16 Hours | ILT |
| BMC Helix Portal: Overview (WBT) | 30 mins | WBT |
| BMC Helix Operations Management 23.x: Fundamentals Operating (WBT) | 3 Hours | WBT |
| BMC Helix Operations Management 23.x: Fundamentals Administering (WBT) | 6.5 Hours | WBT |
| BMC Helix Operations Management: Overview (WBT) | 25 mins | WBT |
| BMC Helix Operations Management: Fundamentals Device Monitoring (WBT) | 20 mins | WBT |
| BMC Helix Operations Management: Fundamentals Groups (WBT) | 20 mins | WBT |
| BMC Helix Operations Management: Fundamentals Event Processing (WBT) | 30 mins | WBT |
| BMC Helix Operations Management: Fundamentals Authorization Profile (WBT) | 30 mins | WBT |
| BMC Helix Operations Management: Fundamentals Role Based Access Control (WBT) | 1 Hour | WBT |
| BMC Helix Operations Management: Fundamentals Implementing Alarm Policies (WBT) | 1 Hour | WBT |
| BMC Helix Operations Management: Fundamentals Monitor Policies (WBT) | 40 mins | WBT |
| BMC Helix Operations Management: Fundamentals Event Policy (WBT) | 40 mins | WBT |
| BMC Helix Operations Management: Fundamentals Aggregating Events using Correlation Policies (WBT) | 20 mins | WBT |

| Course Name | Duration (Minutes/Hours/Days) | Delivery Method (WBT, ILT, ASP, SPT, Exam) |
|--|----------------------------------|---|
| BMC Helix Operations Management: Fundamentals Event Policy - Notifications (WBT) | 25 mins | WBT |
| BMC Helix Operations Management: Fundamentals Event Policy - Filtering Unwanted Events (WBT) | 20 mins | WBT |
| BMC Helix Operations Management: Fundamentals Event Policy Enhancements (WBT) | 20 mins | WBT |
| BMC Helix Operations Management: Advanced Detecting Anomalies Using Multivariate Policies (WBT) | 30 mins | WBT |
| BMC Helix Operations Management 23.x: Fundamentals Designing Dashboards (WBT) | 3.5 Hours | WBT |
| BMC Certified Associate: BMC Helix Operations Management Online Exam | 2 Hours | Exam - CERT |
| BMC Certified Associate: Helix Operations Management 23.x for Operators Online Exam | 2 Hours | Exam - CERT |
| BMC Certified Associate: Helix Operations Management 23.x for Administrators & Consultants Online Exam | 2 Hours | Exam - CERT |
| Netreo Version 12 Administrator Training (WBT) | 4.5 Hours | WBT |
| Netreo Version 12 User Training (WBT) | 2.5 Hours | WBT |
| Stackify Retrace Engineer User Training (WBT) | 3 Hours | WBT |
| BMC Helix Operations Management Migration | | |
| BMC Helix Operations Management: Fundamentals Migrating | 16 Hours | ILT |
| TrueSight Operations Management to BMC Helix Operations Management Migration: Overview (WBT) | 20 mins | WBT |
| BMC Helix Operations Management: Fundamentals Using the TrueSight Health Check Tool (WBT) | 20 mins | WBT |
| BMC Helix Operations Management: Fundamentals Migrating (WBT) | 3 Hours | WBT |
| BMC Certified Associate: Helix Operations Management Migration Online Exam | 2 Hours | Exam - CERT |

| Course Name | Duration (Minutes/Hours/Days) | Delivery Method (WBT, ILT, ASP, SPT, Exam) |
|---|----------------------------------|--|
| BMC Helix On-Premises IT Operations Management Container Deployment | | |
| BMC Helix IT Operations Management: Planning the On-Premises Deployment (WBT) | 40 mins | WBT |
| BMC Helix IT Operations Management: Preparing for On-Premises Deployment (WBT) | 30 mins | WBT |
| BMC Helix IT Operations Management: Using Reference Architecture (WBT) | 40 mins | WBT |
| BMC Helix IT Operations Management: Using the Health Check Tool (WBT) | 30 mins | WBT |
| BMC Helix IT Operations Management: Performing On-Premises Deployment (WBT) | 40 mins | WBT |
| BMC Helix IT Operations Management: Troubleshooting On-Premises Pre-Deployment Issues (WBT) | 40 mins | WBT |
| BMC Helix IT Operations Management: Troubleshooting On-Premises Deployment Issues (WBT) | 40 mins | WBT |
| BMC Helix IT Operations Management: Troubleshooting On-Premises Post-Deployment Issues (WBT) | 45 mins | WBT |
| BMC Certified Associate: Helix On-Premises IT Operations Management Container Deployment 23.x Online Exam | 2 Hours | Exam - CERT |
| BMC Helix Log Analytics | | |
| BMC Helix Log Analytics: Overview (WBT) | 15 mins | WBT |
| BMC Helix Log Analytics: Fundamentals Deriving Insights from Logs (WBT) | 30 mins | WBT |
| BMC Helix Log Analytics: Fundamentals Generating Events Using Alert Policy (WBT) | 20 mins | WBT |
| BMC Helix Log Analytics: Fundamentals Enriching Logs (WBT) | 25 mins | WBT |
| BMC Helix Log Analytics: Fundamentals Archiving and Restoring Logs (WBT) | 15 mins | WBT |
| BMC Helix Log Analytics: Fundamentals Extracting Fields (WBT) | 20 mins | WBT |
| BMC Helix Log Analytics: Fundamentals Collecting Logs (WBT) | 40 mins | WBT |
| BMC Helix Log Analytics: Fundamentals Detecting Anomalies (WBT) | 30 mins | WBT |

| Course Name | Duration (Minutes/Hours/Days) | Delivery Method (WBT, ILT, ASP, SPT, Exam) |
|---|----------------------------------|---|
| BMC Helix Dashboards | | |
| BMC Helix Dashboards: Overview (WBT) | 1 Hour | WBT |
| BMC Helix Dashboards 21.x: Fundamentals Using (WBT) | 2 Hours | WBT |
| BMC Helix Dashboards 23.x: Fundamentals Using (WBT) | 3 Hours | WBT |
| BMC Discovery | | |
| BMC Discovery 24.x: Fundamental Administering - Part 1 | 16 Hours | ILT |
| BMC Discovery 24.x: Fundamental Administering - Part 2 | 16 Hours | ILT |
| BMC Discovery 24.x: Fundamentals On-Premises Administering | 8 Hours | ILT |
| BMC Discovery 24.x: Fundamentals Application Modeling - Part 1 | 24 Hours | ILT |
| BMC Discovery 24.x: Fundamentals Application Modeling - Part 2 | 8 Hours | ILT |
| BMC Discovery 24.x: Fundamentals Application Modeling - Part 3 | 8 Hours | ILT |
| BMC Certified Associate: Discovery 24.x for Administrators Online Exam | 2 Hours | Exam - CERT |
| BMC Certified Associate: Discovery 24.x Application Modeling for Administrators Online Exam | 2 Hours | Exam - CERT |
| BMC Helix Discovery 23.x: Fundamentals Modeling Services Using Blueprints (WBT) | 1.5 Hours | WBT |
| BMC Discovery 22.x: Fundamental Administering - Part 1 | 16 Hours | ILT |
| BMC Discovery 22.x: Fundamental Administering - Part 2 | 16 Hours | ILT |
| BMC Discovery 22.x: Fundamentals On-Premises Administering | 8 Hours | ILT |
| BMC Discovery 22.x: Fundamentals Application Modelling - Part 1 | 24 Hours | ILT |
| BMC Discovery 22.x: Fundamentals Application Modelling - Part 2 | 8 Hours | ILT |
| BMC Discovery 22.x: Fundamentals Application Modelling - Part 3 | 8 Hours | ILT |
| BMC Discovery 22.x: Advanced Customization | 16 Hours | ILT |
| BMC Discovery 22.X: Fundamental Administering - Part 1 (ASP) | 16 Hours | ASP |

| Course Name | Duration (Minutes/Hours/Days) | Delivery Method (WBT, ILT, ASP, SPT, Exam) |
|---|----------------------------------|---|
| BMC Discovery 22.X: Fundamental Administering - Part 2 (ASP) | 16 Hours | ASP |
| BMC Discovery 22.x: Fundamentals On-Premises Administering (ASP) | 8 Hours | ASP |
| BMC Discovery 22.x: Fundamentals Application Modelling - Part 1 (ASP) | 24 Hours | ASP |
| BMC Discovery 22.x: Fundamentals Application Modelling - Part 2 (ASP) | 8 Hours | ASP |
| BMC Discovery 22.x: Fundamentals Application Modelling - Part 3 (ASP) | 8 Hours | ASP |
| BMC Discovery 22.x: Advanced Customization (ASP) | 16 Hours | ASP |
| BMC Discovery 22.x: Fundamental Concepts (WBT) | 2 Hours | WBT |
| BMC Certified Professional: BMC Discovery 22.x Online Exam | 2 Hours | Exam - CERT |
| BMC Certified Associate: Discovery 22.x for Administrators Online Exam | 2 Hours | Exam - CERT |
| BMC Certified Associate: Discovery 22.x Application Modelling for Administrators Online Exam | 2 Hours | Exam - CERT |
| BMC Helix Continuous Optimization | | |
| BMC Helix Continuous Optimization: Overview (WBT) | 45 mins | WBT |
| BMC Helix Continuous Optimization: Fundamentals Working with Domains and Entities (WBT) | 35 mins | WBT |
| BMC Helix Continuous Optimization: Fundamentals Authorization Profiles (WBT) | 30 mins | WBT |
| BMC Helix Continuous Optimization: Fundamentals Role Based Access Control (WBT) | 1 Hour | WBT |
| BMC Helix Continuous Optimization: Fundamentals Overview of Metrics and Indicators (WBT) | 30 mins | WBT |
| BMC Helix Continuous Optimization: Fundamentals Using Filters (WBT) | 40 mins | WBT |
| BMC Helix Continuous Optimization: Fundamentals Using Tags and Bookmarks (WBT) | 45 mins | WBT |
| BMC Helix Continuous Optimization: Fundamentals Working with Business Service Views and Service Pools (WBT) | 45 mins | WBT |
| BMC Helix Continuous Optimization: Advanced Collecting Data Using Out-of-the-box ETLs (WBT) | 45 mins | WBT |

| Course Name | Duration (Minutes/Hours/Days) | Delivery Method (WBT, ILT, ASP, SPT, Exam) |
|---|----------------------------------|---|
| BMC Helix Continuous Optimization: Fundamentals Working with Dashboards (WBT) | 25 mins | WBT |
| BMC Helix Continuous Optimization: Using Service Risk Dashboards (WBT) | 30 mins | WBT |
| BMC Helix Continuous Optimization: Fundamentals Simulating Cloud Migration (WBT) | 40 mins | WBT |
| BMC Helix Continuous Optimization: Fundamentals Working with Capacity Pools (WBT) | 30 mins | WBT |
| BMC Certified Associate: Helix Continuous Optimization Online Exam | 2 Hours | Exam - CERT |

BMC Helix Continuous Optimization Migration

| | | |
|---|---------|-----|
| BMC Helix Continuous Optimization: Fundamentals Migrating Overview (WBT) | 30 mins | WBT |
| BMC Helix Continuous Optimization: Planning the Migration and Activating(WBT) | 30 mins | WBT |
| BMC Helix Continuous Optimization: Installing the Remote ETL Engine (WBT) | 30 mins | WBT |
| BMC Helix Continuous Optimization: Downloading and Running the Migration Toolkit(WBT) | 30 mins | WBT |
| BMC Helix Continuous Optimization: Validating Data and Performing Post-Migration Tasks(WBT) | 30 mins | WBT |


TrueSight Server Automation

| | | |
|--|--------|-----|
| TrueSight Server Automation 22.x: Advanced Administering | 5 Days | ILT |
| TrueSight Server Automation 22.x: Advanced Administering (ASP) | 5 Days | ASP |
| TrueSight Server Automation 22.x: Fundamentals Using | 2 Days | ILT |
| TrueSight Server Automation 22.x: Fundamentals Using (ASP) | 2 Days | ASP |
| TrueSight Server Automation 22.x: Fundamentals Developing | 2 Days | ILT |
| TrueSight Server Automation 22.x: Fundamentals Developing (ASP) | 2 Days | ASP |
| TrueSight Server Automation 22.x: Fundamentals Administering | 1 Day | ILT |
| TrueSight Server Automation 22.x: Fundamentals Administering (ASP) | 1 Day | ASP |

| Course Name | Duration (Minutes/Hours/Days) | Delivery Method (WBT, ILT, ASP, SPT, Exam) |
|--|----------------------------------|---|
| TrueSight Server Automation 22.x: Architecture and Components (WBT) | 2 Hours | WBT |
| BMC Certified Professional: TrueSight Server Automation 22.x Online Proctored Exam | 2 Hours | Exam - CERT |
| BMC Certified Associate: TrueSight Server Automation 22.x Online Exam | 2 Hours | Exam - CERT |
| TrueSight Orchestration | | |
| TrueSight Orchestration 20.x: Fundamentals Architecture and Components (WBT) | 1 Hour | WBT |
| TrueSight Orchestration 20.x: Fundamentals Developing | 3 Days | ILT |
| TrueSight Orchestration 20.x: Fundamentals Developing (ASP) | 3 Days | ASP |
| TrueSight Orchestration 20.x: Fundamentals Installing & Configuring | 1 Day | ILT |
| TrueSight Orchestration 20.x: Fundamentals Installing & Configuring (ASP) | 1 Day | ASP |
| TrueSight Orchestration 20.x: Fundamentals Administering | 3 Days | ILT |
| TrueSight Orchestration 20.x: Fundamentals Administering (ASP) | 3 Days | ASP |
| TrueSight Orchestration 20.x: Advanced Integrating | 3 Days | ILT |
| TrueSight Orchestration 20.x: Advanced Integrating (ASP) | 3 Days | ASP |
| TrueSight Orchestration 20.x: Advanced Web Services | 3 Days | ILT |
| TrueSight Orchestration 20.x: Advanced Web Services (ASP) | 3 Days | ASP |
| BMC Certified Associate: TrueSight Orchestration 20.x for Administrators Online Exam | 2 Hours | Exam - CERT |
| BMC Certified Associate: TrueSight Orchestration 20.x for Developers Online Exam | 2 Hours | Exam - CERT |
| BMC Certified Associate: TrueSight Orchestration 20.x for Consultants Online Exam | 2 Hours | Exam - CERT |
| BMC Certified Professional: TrueSight Orchestration 20.x Online Proctored Exam | 2 Hours | Exam - CERT |

Related Learning Paths

- [BMC Helix Service Monitoring/AIOps](#)
- [BMC Helix Operations Management](#)
- [BMC Helix Operations Management Migration](#)
- [BMC Helix On-Premises IT Operations Management Container Deployment](#)
- [BMC Discovery](#)
- [BMC Helix Continuous Optimization](#)
- [TrueSight Server Automation](#)
- [TrueSight Orchestration](#)

Discount Options 

Have multiple students? Contact us to discuss hosting a private class for your organization.

Contact us for additional information 

BMC, the BMC logo, and BMC's other product names are the exclusive properties of BMC Software, Inc. or its affiliates, are registered or pending registration with the U.S. Patent and Trademark Office, and may be registered or pending registration in other countries. All other trademarks or registered trademarks are the property of their respective owners. ©Copyright 2025 BMC Software, Inc.

For more information about BMC Education Services, visit www.bmc.com/education.